

Fig. 1

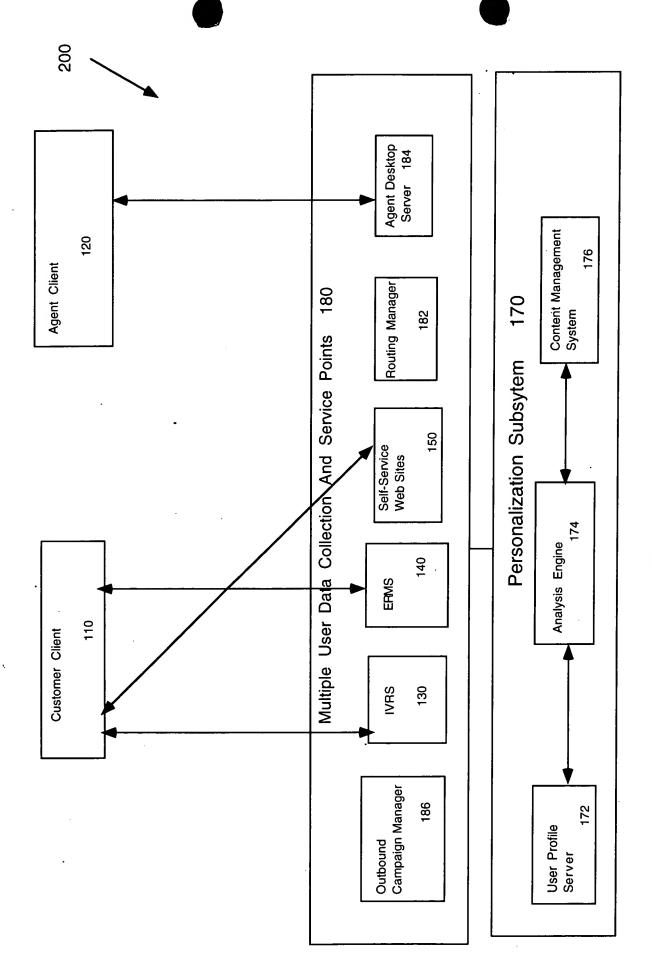


FIG. 2

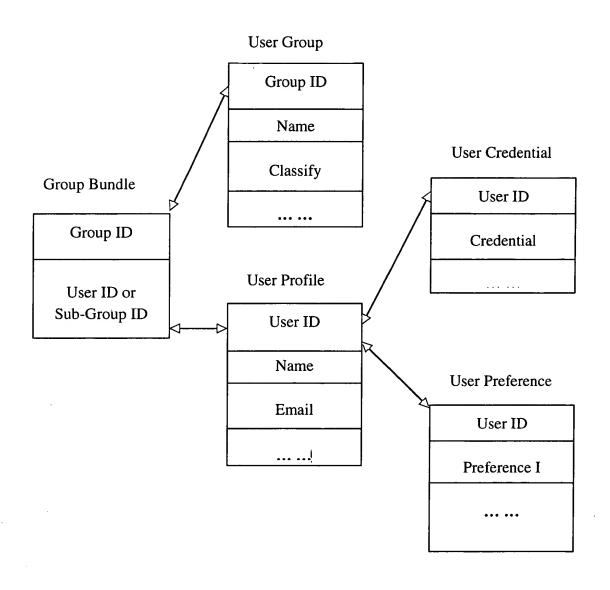


Fig. 3

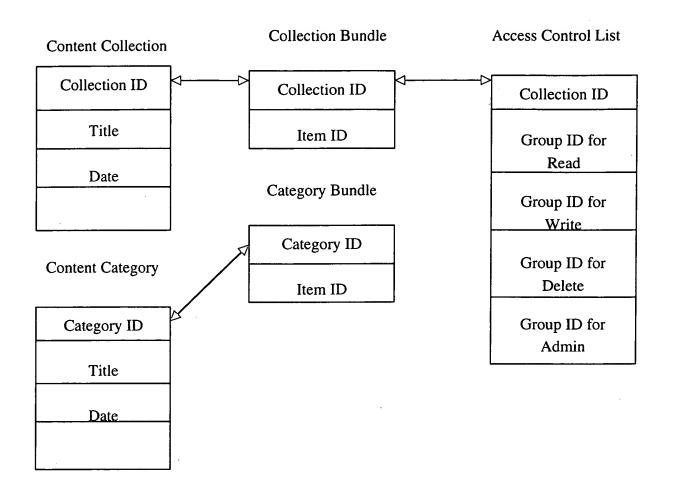


Fig. 4

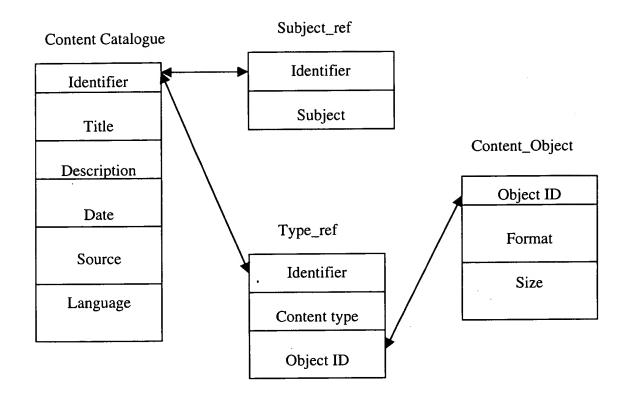
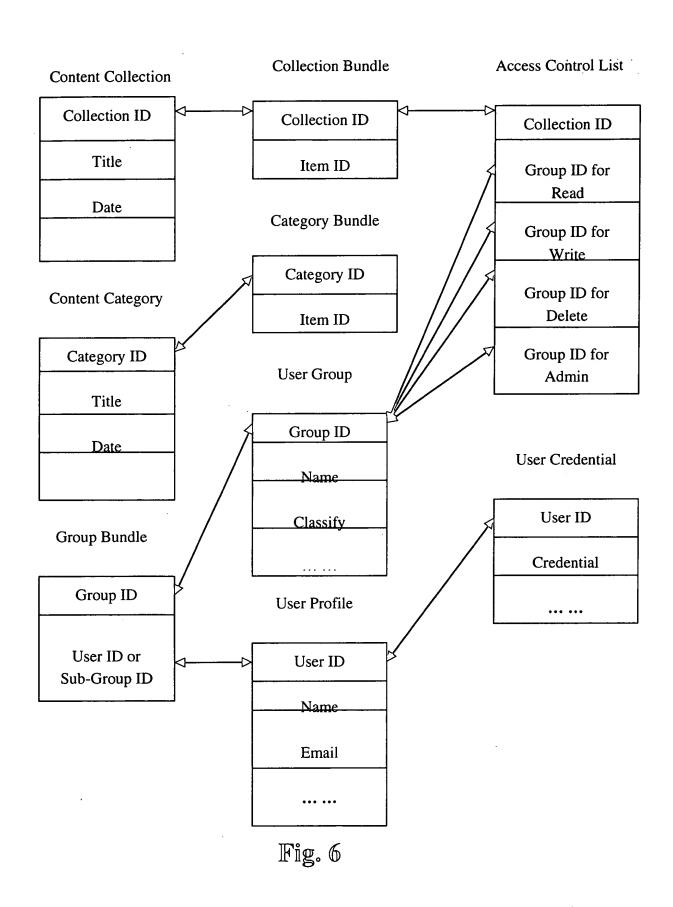


Fig. 5



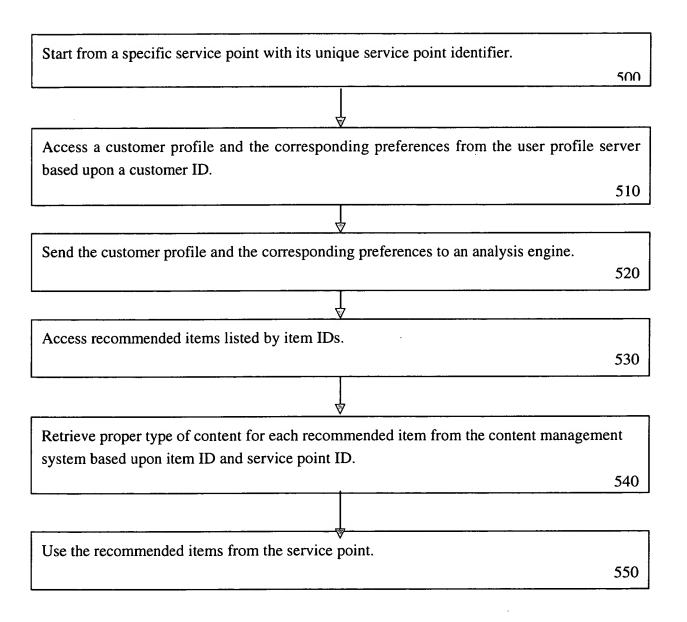


Fig. 7

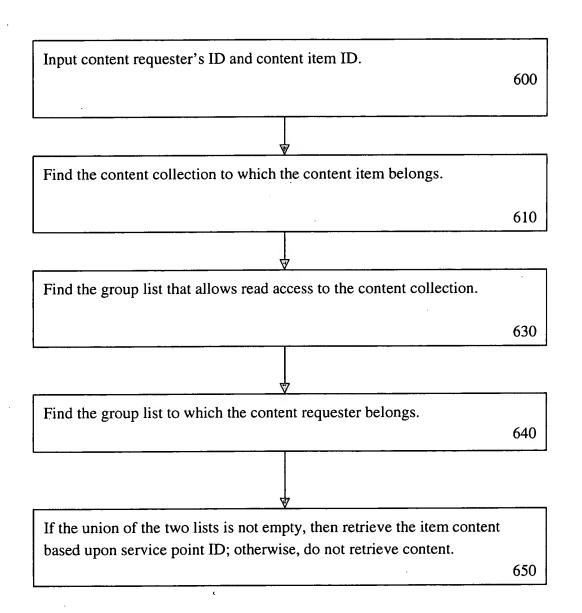


Fig. 8

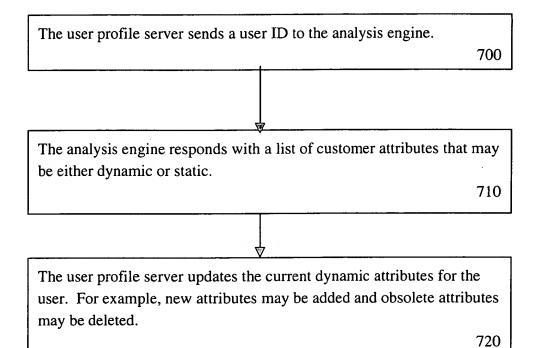


Fig. 9

The user profile server sends a user ID and the persistent attribute (e.g. preferred contact media, contact address, etc.) that needs to be updated to the analysis engine.

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The analysis engine responds with an updated attribute value.

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The user profile server updates the persistent attribute in persistent repository and the service engine.

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